

Broadacres Housing Association Services Directory

Service	Address	Website	Telephone / E-mail
Enquiries about any Broadacres Service – Call Centre	Phones are manned 24 hours a day	www.broadacres.org.uk	01609 767900 - General Enquiries 0800 5875291 Tenant Enquiries 24hr info@broadacres.org.uk
Broadacres Head Office	Freepost RRBZ-TATA-BYHL (Freepost. No stamp required) Broadacres Housing Association Broadacres House Mount View Standard Way Northallerton North Yorkshire DL6 2YD Office Opening Hours: Monday to Thursday: 8:45am to 5:15pm Friday: 8:45am to 4.45pm	www.broadacres.org.uk	01609 767900 - General Enquiries 0800 5875291 Tenant Enquiries 24hr info@broadacres.org.uk
York Vale House Area office Northallerton	Broadacres Housing Association York Vale House Elder Road Northallerton North Yorkshire DL6 1RP	www.broadacres.org.uk	01609 767900 - General Enquiries 0800 5875291 Tenant Enquiries 24hr info@broadacres.org.uk

	<p>Office Opening Hours: Monday: 09:30 - 12:30 Wednesday: 14:00 - 18:00 Friday: 09:30 - 12:30 Saturday: 09:30 - 12:30</p>		
Easingwold Area Office	<p>Broadacres Housing Association Easingwold Area Office 32a St Monica's Garth, Easingwold YO61 3GZ</p> <p>Office Opening Hours: Tuesday: 10:00am to 12:00 noon Friday: 10:00am to 12:00 noon</p>	www.broadacres.org.uk	<p>01609 767900 - General Enquiries</p> <p>0800 5875291 Tenant Enquiries 24hr</p> <p>info@broadacres.org.uk</p>
Stokesley Area Office	<p>Broadacres Housing Association Stokesley Area Office Woodville, College Square, Stokesley TS9 5DN</p> <p>Office Opening Hours: Monday to Friday: 9:30am to 12:30pm</p>	www.broadacres.org.uk	<p>01609 767900 - General Enquiries</p> <p>0800 5875291 Tenant Enquiries 24hr</p> <p>info@broadacres.org.uk</p>
Thirsk Area Office	<p>Broadacres Housing Association Thirsk Area Office The Old Surgery, Picks Lane, Thirsk YO7 1PS</p> <p>Office Opening Hours: Monday to Friday: 9:30am to 12:30pm</p>	www.broadacres.org.uk	<p>01609 767900 - General Enquiries</p> <p>0800 5875291 Tenant Enquiries 24hr</p> <p>info@broadacres.org.uk</p>

<p>Home Improvement Agency – essential home repairs and disables adaptation service for vulnerable people</p>	<p>Vale and Dale Home Improvement Agency Broadacres House Mount View Standard Way Northallerton North Yorkshire DL6 2YD</p>	<p>www.broadacres.org.uk/Vale Dale.pdf www.broadacres.org.uk</p>	<p>0845 200 8646 vale&dale@broadacres.org.uk</p>
<p>Floating Support Service – offers confidential advice and assistance on a wide range of housing related issues.</p>	<p>Floating Support Service Broadacres Housing Association Broadacres House Mount View Standard Way Northallerton North Yorkshire DL6 2YD</p>	<p>http://www.broadacres.org.uk/housing_with_support.html www.broadacres.org.uk</p>	<p>0800 5875291 Floating-support@broadacres.org.uk</p>
<p>Homeless Service – helps provide a stable environment in which people can develop the skills and confidence to realise their housing ambitions.</p>	<p>Homeless Service Broadacres Housing Association Broadacres House Mount View Standard Way Northallerton North Yorkshire DL6 2YD</p>	<p>http://www.broadacres.org.uk/homelessness.html www.broadacres.org.uk</p>	<p>0800 5875291 homelessness@broadacres.org.uk</p>
<p>ABLE – ABLE is an activity-based centre situated in Catterick Village. It provides a unique opportunity for people with learning or physical disabilities or dementia, no matter what their age or level of ability, to improve learning and self-esteem.</p>	<p>ABLE Broadacres Housing Association Broadacres House Mount View Standard Way Northallerton North Yorkshire DL6 2YD</p>	<p>http://www.broadacres.org.uk/able.html www.broadacres.org.uk</p>	<p>0800 5875291 01748 812765 able@broadacres.org.uk</p>

<p>Hambleton Lifeline – Hambleton Lifeline is our emergency alarm call and monitoring service - especially provided to enable older people, the disabled and the vulnerable to continue to live in their own home with greater confidence and security. The service is available no matter where you may live and irrespective of your tenure.</p>	<p>Hambleton Lifeline service Broadacres Housing Association Broadacres House Mount View Standard Way Northallerton North Yorkshire DL6 2YD</p>	<p>http://www.broadacres.org.uk/hambleton.html</p> <p>www.broadacres.org.uk</p>	<p>0800 5875291</p> <p>lifeline@broadacres.org.uk</p>
<p>Older Persons Service – Our service operates throughout Hambleton District offering support services to older and vulnerable people. The service is designed to help people to remain in their own home, maintaining their independence with greater confidence and security. The service is available to any vulnerable person living in the Hambleton District.</p>	<p>Older Persons Service Broadacres Housing Association Broadacres House Mount View Standard Way Northallerton North Yorkshire DL6 2YD</p>	<p>http://www.broadacres.org.uk/older_people.html</p> <p>www.broadacres.org.uk</p>	<p>0800 5875291</p> <p>older-persons@broadacres.org.uk</p>
<p>Learning Disability Service – Broadacres has developed two schemes, each accommodating six people in self contained flats or bedsits, in Northallerton, both offering long term support on site between 8am and 10pm and on call support between 10pm and 8am.</p>	<p>Learning Disability Service Broadacres Housing Association Broadacres House Mount View Standard Way Northallerton North Yorkshire DL6 2YD</p>	<p>http://www.broadacres.org.uk/learning_disabilities.html</p> <p>www.broadacres.org.uk</p>	<p>0800 5875291</p> <p>learning-disability@broadacres.org.uk</p>

<p>Mental Health Service - Broadacres' supported housing offers an alternative to hospitalisation for people in need of intensive mental health support services. The recovery process for people experiencing mental ill health is greatly enhanced by living in as ordinary an environment as possible.</p>	<p>Mental Health Service Broadacres Housing Association Broadacres House Mount View Standard Way Northallerton North Yorkshire DL6 2YD</p>	<p>http://www.broadacres.org.uk/mental_health_service.html www.broadacres.org.uk</p>	<p>0800 5875291 mental-health@broadacres.org.uk</p>
<p>Physical Disabilities Service – Set in its own landscaped garden and overlooking picturesque parkland, Rockcliffe Court presents a relaxed communal atmosphere. It provides self contained accommodation and community facilities and 24 hour support and care for people with physical disabilities.</p>	<p>Physical Disability Service Broadacres Housing Association Broadacres House Mount View Standard Way Northallerton North Yorkshire DL6 2YD</p>	<p>http://www.broadacres.org.uk/physical_disabilities.html www.broadacres.org.uk</p>	<p>0800 5875291 physical-disability@broadacres.org.uk</p>