

**6.1 Parenting Strategy**

- Improve the level of timely and high quality information and support available to parents all across the county
- Ensure that parents are involved in decision-making about the appropriateness and development of services for them
- Ensure a coherence of staffing roles and responsibilities so that parents can access the right service at the right time
- Ensure that all staff involved in supporting parents are clear about their roles and are fully equipped with the necessary skills and experiences to discharge their responsibilities efficiently and effectively
- Establish Parent Forums for parents of children with learning difficulties and, or disabilities within the overall framework for Voice, Influence and Participation

**6.2 Integrated Local Services – Delivery Strategy**

- Implement the Phase 3 Children Centres
- Work to ensure the sustainability of early years provision
- Implement a prevention programme as part of Targeted Youth Support that is specifically aimed at identification and early intervention with vulnerable young people.
- Ensure that Integrated Youth Support hubs are effectively co-ordinating activity across localities and are used by a wide range of partners to deliver services to young people.
- Develop and implement the Performance Framework for Integrated Working
- Develop governance arrangements for integrated working
- Explore further areas for commissioning within integrated service delivery
- Consider the strategic alignment of Common Assessment with other assessment processes, seeking to streamline where possible
- Further integrate services for children with LDD

**6.3 Tools for Integrated Working**

- Implement ContactPoint in order to improve multi-agency information sharing and children and young people's access universal services.
- Implement the General Framework for Information Sharing version 2.
- Recruit and train full ContactPoint implementation team.
- Implement and progress the integration of ICT systems for children's services
- Develop a collaborative working website called [www.nyfamilies.info](http://www.nyfamilies.info) to incorporate Families Information Service, Children's Services Directory, Children's Centres, Extended Services within Schools, Every Child Matters and Parenting

**6.4 Workforce Development**

- Review the integrated Workforce Strategy and Plan to align with national and local agendas
- Improve skills and knowledge within the frontline children's workforce by developing and delivering a skills development plan based on the Common Core of skills and knowledge
- Respond to the new Integrated Qualifications Framework (IQF) (2010) ensuring links to the training and development plan for the children's workforce
- Support the development to of high quality leaders and managers of integrated services
- Support the co-ordination of a professional learning programme for IYS practitioners.
- Promote Apprentices across the children and young people workforce
- Increase the number of opportunities for employment for young people within the children's workforce
- Promote the Graduate Leader Fund (GLF)