

D: EXERCISE OF CHOICE AND CONTROL

Aim: To ensure that people with physical and sensory impairments are enabled to achieve maximum independence, through people being able to choose and control services, and manage risks to their personal lives.

Carers are supported, to enable choice and control in their own lives, through the provision of information, breaks and services.

Objective 1

Disabled people receive appropriate community care assessments to identify and meet their eligible needs.

Actions

The Board will monitor that care assessments provide : -

1. assessment of needs of disabled parents
2. transition arrangements for young people to adult services
3. assessment of risks
4. understandable information about the assessment process
5. supported assessments

Outcomes

Services will have taken account of the needs of disabled people so that:-

- everyone receives the care they need to support them for optimum independence
- risk assessment is relevant for the individual.
- The process is understandable and accessible through self or supported assessment

Monitoring performance – Year 1**Who by****When**

Commissioners of services will submit evidence to the Board of :-

1. Feedback from disabled people about the support they receive
2. Risk assessment process to take account of individual needs
3. Description of assessment processes and the information provided to support decisions about care

**NYCC
(Adult
Community
Services.
Bev Maybury,
AnneMarie
Lubanski)

Scarborough,
Whitby, Ryedale
Reference
Group**

**31 March
2012**

Objective 2

People are enabled to control their support services with direct payments/personal budgets

Actions

The Board will monitor that physical and communication needs are met in the support for people that choose to manage their own direct payments/personal budgets by: -

1. Checking that appropriate information is available and understandable
2. Scrutinising the support that is provided to see that it is relevant and appropriate

Outcomes

Services and support takes account of the needs of disabled people so that:-

- The information is comprehensive, understandable and appropriate to support people to take responsibility for making their own support arrangements

Monitoring performance– Year 1	Who by	When
<p>Commissioners of services that support people to manage their own budgets will submit evidence to the Board of :-</p> <ol style="list-style-type: none"> 1. Standards that the providers need to meet for their support services 	<p>NYCC (Adult Community Services. Bev Maybury, AnneMarie Lubanski)</p> <p>Scarborough, Whitby, Ryedale Reference Group</p>	<p>31 March 2012</p>

Objective 3

People that need an advocate have access to a service that will support them to make the choice that is right for them.

Actions

The Board will monitor that physical and communication needs are considered in the provision of advocacy services

Outcomes

Advocacy services will have taken account of the needs of disabled people so that:-

- advocacy services are available and accessible
- information is easily available in appropriate formats

Monitoring performance– Year 1	Who by	When
<p>Commissioners of services will submit evidence to the Board of :-</p> <ol style="list-style-type: none"> 1. Description of the range of advocacy services commissioned and how they are to be promoted. 2. The requirement for information to be provided in appropriate format. 	<p>NYCC (Adult Community Services. Bev Maybury, AnneMarie Lubanski)</p> <p>Scarborough, Whitby, Ryedale Reference Group</p>	<p>31 March 2012</p>

Objective 4

People with physical and sensory impairment are able to access training and support to Information Technology (IT).

Actions

The Board will monitor that physical and communication needs are considered in the provision of IT training and support to disabled people.

Outcomes

IT training and support services will have taken account of the needs of disabled people so that:-

- Disabled people with additional support needs have equal access to IT training and support

Monitoring performance– Year 1	Who by	When
Commissioners of services will submit evidence to the Board of :- 1. Description of a service that widens access to IT equipment, training and support.	NYCC (Adult Education) Scarborough, Whitby, Ryedale Reference Group	31 March 2012

Objective 5

Carers are supported in their caring role.

Actions

The Board will monitor that carers receive the support they need to provide care.

Outcomes

Carer support services take account of the needs of people that look after another person so that:-

- Their own needs are assessed to ensure they receive appropriate support in their caring role

Monitoring performance– Year 1	Who by	When
<p>Commissioners of services will submit evidence to the Board of :-</p> <ol style="list-style-type: none"> 1. Information that is provided to Carers about the support that is available to help them in their caring role 2. Satisfaction reports about the support they are able to access – whether they choose to or not 3. Regular report to the Board about uptake of Carer assessment and delivery of services. 	<p>NYCC (Adult Community Services. Sarah Wileman)</p> <p>Scarborough, Whitby, Ryedale Reference Group</p>	<p>31 March 2012</p>

Objective 6

People are able to access a Centre for Independent Living (CIL) that will support them to access a range of services.

Actions

The Board will monitor the progress to establish a North Yorkshire CIL

Outcomes

A North Yorkshire CIL is established that provides:-

- Information, advice and support to disabled people and carers.

Monitoring performance– Year 1	Who by	When
Commissioners of services will submit evidence to the Board of :- <ol style="list-style-type: none"> 1. Description of the services commissioned and how they are promoted. 2. The requirement for information to be provided in appropriate format. 	NYCC (Adult Community Services. Stephen Harrison) Scarborough, Whitby, Ryedale Reference Group	31 March 2012