

B: IMPROVED QUALITY OF LIFE (TRANSPORT)

Aim: To ensure that people with physical and sensory impairments have access to appropriate transport.

Transport services include the following: -

- *Highways and public spaces including parking*
- *Modes of transport – bus, rail, taxi, car, cycle, pedestrian.*
- *Information services – journey information and on vehicle information and support.*

Objective 1

Disabled people have access to suitable transport to meet their needs

Actions

The Board will ensure that physical and communication needs as set out in legislation are met by public transport services (infrastructure and transportation) so that : -

1. The contracting process for new services and developments considers provision for disabled people.
2. Public transport network assess problems that may create barriers to accessing services.
3. Disabled people are able to receive the information they require to travel on public transport.
4. Disabled people are able to report problems and suggestions to improve transport services

Outcomes

Services will have taken account of the needs of disabled people so that:-

- Contracts for new services include a requirement to ensure easy access to their facilities taking account of physical and communication barriers in line with relevant legislation.
- Contracts for services that are substantially changed must demonstrate a completed Equality Impact Assessment (EIA).
- Information about public transport is available in accessible formats
- Disabled people/organisations are consulted about the transport services they need.

Monitoring performance – Year 1**Who by****When**

Commissioners of services will submit evidence to the Board of :-
 1. Draft contract specification for new services that describe minimum standards of service provision that, where

**NYCC
(John Laking)**

District Councils

Rural Transport Group

**31
March
2012**

<ol style="list-style-type: none"> 2. Specification of the monitoring process to show how providers are required to meet the contractual standards agreed – including staff training on disability issues. 3. Evidence of completed Equality Impact Assessment for relevant services. 4. Evidence that all transport providers have considered the impact for disabled people of changes to commercial services. 	<p>Hambleton & Richmondshire Reference Group</p>	
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Objective 2

People can move around town and service centres easily and safely at both the source of the journey and the destination.

Actions

The Board will ensure that physical and communication needs are met in the infrastructure of transport services so that : -

1. Provision for disabled people is included in the development of all new transport facilities.
2. Providers of existing facilities will identify and address problems that create barriers to their use.

Outcomes

Services will have taken account of the needs of disabled people so that:-

- New developments ensure equitable access to their facilities taking account of physical and communication barriers.
- Contracts for new facilities must demonstrate a completed Equality Impact Assessment (EIA).

Monitoring performance– Year 1	Who by	When
<p>Commissioners of transport services will submit evidence to the Board of :-</p> <ol style="list-style-type: none">1. Specifications for new developments show minimum standards of service provision to ensure disabled people are able to use the facilities easily and safely.2. Evidence of the requirement for providers of new services to complete Equality Impact Assessment that involves locality based user led groups.	<p>NYCC (John Laking/ Rebecca Gibson)</p> <p>District Councils</p> <p>Rural Transport Group</p> <p>Hambleton & Richmondshire Reference Group</p>	<p>31 March 2012</p>

Objective 3

Disabled people have enough accessible 'on street' (NYCC) and 'off-street' (District Council) dedicated parking that is agreed in consultation with locality based user led involvement.

Actions

The Board will ensure that needs of disabled people are met in the provision and use of parking space: -

1. To increase the disabled parking available – 'on' and 'off' street.
2. The use of disabled parking spaces is monitored to ensure they are used appropriately and are available for those people that need them.
3. Information on Blue Badge parking is available in accessible formats

Outcomes

Service providers will have taken account of the needs of disabled people so that:-

- New developments include appropriate parking provision for disabled people.
- Parking spaces are available for use by people that need to use them to access essential services.

Monitoring performance– Year 1	Who by	When
<p>Commissioners of services will submit evidence to the Board of :-</p> <ol style="list-style-type: none"> 1. Consultation with locality based user led groups for any new development. 2. The monitoring process on the use of disabled parking space 3. The process to report abuse of disabled parking spaces. 	<p>NYCC (Rebecca Gibson)</p> <p>District Councils</p> <p>Rural Transport Group</p> <p>Hambleton & Richmondshire Reference Group</p>	<p>31 March 2012</p>