

**North Yorkshire  
Compact Development Day  
15<sup>th</sup> May 2009**

**Using the Compact to achieve positive outcomes**

**Consultation scenario – Local Authority**

Your Council needs to review the way it provides some services to the community, and is considering moving to web-based or telephone services.

You need to ensure that you capture the views of all members of the community and particularly those organisations who work with vulnerable adults.

How might the North Yorkshire Compact help you to work with voluntary and community organisations to get the best possible outcomes for service users in the community?