

**North Yorkshire  
Compact Development Day  
15<sup>th</sup> May 2009**

**Using the Compact to achieve positive outcomes**

**Consultation scenario – Third Sector**

You have heard that the Council will be reviewing the way it provides some services to the community, mainly by moving to web-based or telephone services.

Your organisation works mainly with vulnerable adults who currently do not have the skills or facility to access services in this way.

How might the North Yorkshire Compact help you to ensure that your service users get the best possible outcomes?